

March 17, 2020



Dear Valued Customer,

As COVID-19 continues to evolve in Canada, NSC Minerals would like to provide reassurance that we are closely monitoring the developing situation and have resources in place to minimize disruption of our services.

Our business continuity plan includes:

- Updating and informing our employees about how to stay healthy, including stopping international travel and limiting regional travel, providing clear direction on safe working environments, procedures and customer interactions, as well as identifying and encouraging those who may be symptomatic to not come to work and focus on their wellness.
- Supporting flexible work and virtual meeting options for those employees who can work from home to avoid exposure. For our service or site-located employees where working from home is not an option, we have implemented social distancing and increased sanitization procedures to ensure we maintain this critical workforce. We are restricting visitors at our offices and worksites where possible. We are limiting contact with truck drivers loading or unloading at our facilities by ensuring that drivers do not have to leave their trucks for loading/unloading or completing paperwork.
- We are working closely with our partners to ensure supply chain continuity. We are continuing to produce and ship our products.
- We will continue to monitor reports and requirements from local, provincial and federal government health agencies and will modify our approach accordingly. We remain focused in our dedication to serving you as we navigate these unique challenges.

If you have any questions please contact us at 1-888-668-7258.

Sincerely,

A handwritten signature in blue ink, appearing to read 'M. Neil Cameron', is written over a light blue horizontal line.

M. Neil Cameron
President
NSC Minerals Ltd.